

EDCS – Delete, Clear or Determine?

Deletion



When to Use

- Application not properly filed by end of all closeout periods
 - Ex. Third party application, that should not have been imported, where claimant did not attest
- EDCS case created under incorrect SSN



What You Should Know

- FO cannot delete locked or manually cleared cases, cases with an FO Determination or cases that have been transferred
- IDR data will still propagate into new EDCS claim for 7 months

Manual Clearance



When to Use

- DDS and OHO transaction failures (i.e., case decided but EDCS did not close)
- FO did not transfer EDCS, but DDS received in case
- FO did not transfer EDCS, but OHO closed case
- Withdrawals prior to transfer



What You Should Know

- All case information stays in electronic folder
- FO will not be able to link to prior [CEF CPD](#) in future CDRs since the last EDCS decision will not show allowance/continuance

FO Determination



When to Use

- Technical denials and withdrawals after case transfer
 - “No Determination”
- [SGA denials](#)
 - “SGA Denial”



What You Should Know

- The FO can [reactivate](#) technical denials if reopening on mainframe
- FO Determinations must correspond with mainframe decisions
- FO should choose correct reason for No Determination