

Attention Deaf and Hard of Hearing Customers

Please choose how you want to communicate with Social Security today:

1



Available
Unavailable

I want a Certified and Qualified Sign Language Interpreter. Please tell me when an interpreter is available. I may wait for the interpreter, schedule an appointment with the interpreter, or choose another option from this list.

2



Available
Unavailable

I want to use a Certified and Qualified Video Remote Sign Language Interpreter (VRI). Please tell me when the service is available.

3

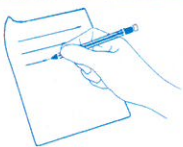


Social Security employee

Available
Unavailable

I want to use a Social Security employee who is a Qualified Sign Language Interpreter. Please tell me if an employee is available.

4



Available
Unavailable

I want to communicate by hand-written notes.

5



Available
Unavailable

I want to communicate by lip reading or speech reading.

6



Social Security employee

Available
Unavailable

I want to use a Social Security employee, if available, who knows American Sign Language (ASL). This Social Security employee is not a Certified Sign Language Interpreter or a Qualified Sign Language Interpreter. I want to communicate directly with this Social Security employee, who may be available one-on-one, in-person, or through video conferencing technology.

7



Available
Unavailable

I want to communicate using the UbiDuo face to face communicator.

8



Another Way?

I need to communicate with Social Security in another way. (Please tell us how you need to communicate.)



You may choose another option from this list if your selection is unavailable or if you cannot effectively communicate with Social Security.