
Effective Dates: 01/28/1999 - Present

SENSITIVE - NOT TO BE SHARED WITH THE PUBLIC

Basic (02-81)

PM 00206.006 Performance Levels—TMA

- A. The regulations describe levels of performance at which mandatory and optional TMA apply. Analysis of the results of performance monitoring will determine whether a State agency needs assistance and whether the State will receive mandatory TMA or will be offered optional TMA.
1. If a State agency fails to meet two of three threshold levels, one being performance accuracy, for two consecutive calendar quarters, the State must be provided a program of TMA. (Provision of TMA is mandatory on the part of SSA and the State must accept.)
 2. Failure to meet any one of the threshold levels for two consecutive calendar quarters may result in TMA depending on available resources. (Provision of TMA is discretionary for SSA, but, if offered, the State must accept.)
 3. When regular monitoring reveals that performance has significantly declined or that intermediate goals have not been met, TMA may be offered the State at the discretion of SSA based on available resources. (Provision of TMA is optional for SSA and acceptance is optional for the State.)
- B. State Requests Assistance-the regulations also make provision for a State to request assistance which the State determines it needs, regardless of its level of performance, to promote the objectives of effective and uniform administration of the disability program. Within the limits of available resources, SSA will provide the assistance requested.
- C. For purposes of these guidelines, the full range of DDS performance from meeting target levels to falling below threshold levels is divided into five distinct performance levels, each of which has certain ramifications for SSA's relationship with the States, demands on resources, and TMA planning. At the various levels of State performance, certain minimal activities and coordination by the region and OOPF are required so that SSA can effectively plan and meet its mandate to deliver a program of TMA to States whose performance of the disability determination function is unacceptable.

Performance levels

1. Performance level 1

This level includes those States that are meeting or moving toward target levels. States that are performing above threshold levels and are meeting their intermediate goals are viewed as progressing toward the target levels.

2. Performance level 2

This level includes States whose performance is above threshold levels but are nto successful in meeting their intermediate goals.

3. Performance level 3

This level includes States that performance monitoring reveal have performed below one, two, or three threshold levels for one calendar quarter.

4. Performance level 4

A State that has performed below any one threshold for two consecutive calendar quarters falls into this category.

5. Performance level 5

This level includes those States whose performance fall below two threshold levels, one of which is performance accuracy, for two consecutive calendar quarters.

Link to this section:

(b) (7)(E)