

Effective Dates: 11/29/2024 - Present (Go to [History](#))

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TN 15 (11-24)

RM 10214.150 Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents

The additional verification (AV) is an electronic second request for verification sent directly to a Department of Homeland Security (DHS) status verifier when the initial verification (IV) response does not confirm the applicant's status (lawful alien status or United States (U.S.) citizenship) or does not confirm that the immigration document is valid. The status verifier checks additional DHS databases and responds to SSA electronically. In most instances, the SAVE AV request eliminates the need for a third-level verification request.

IMPORTANT: In enumeration situations, you must request the SAVE AV through the Social Security Number Application Process (SSNAP).

A. When to submit an AV request

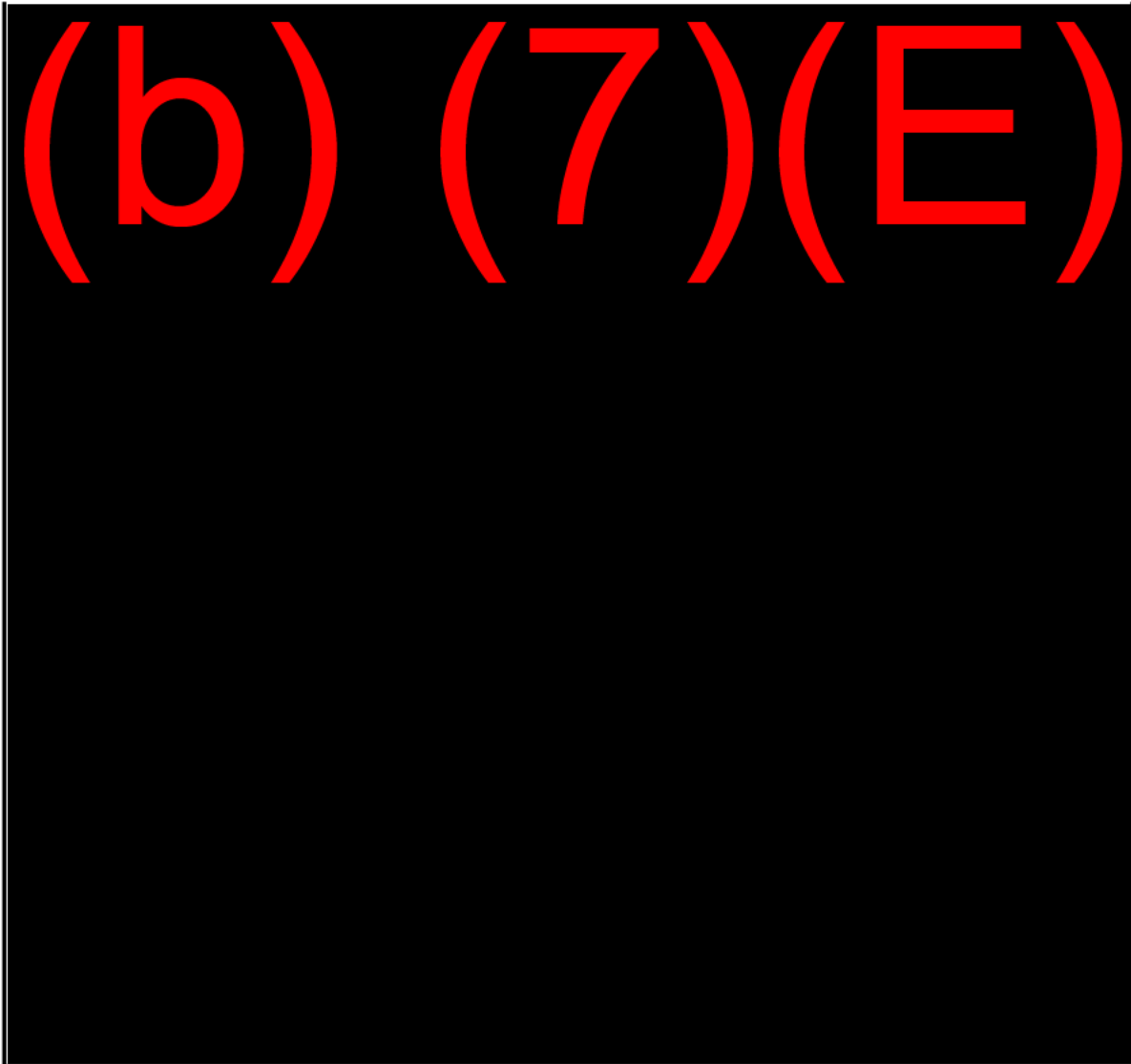
You must immediately submit an AV request following an unsuccessful IV response except when the:

- applicant is an asylee. See [RM 10211.213](#); or,
- response is "Refer Student/Exchange Visitor to their School, Program Sponsor." See [RM 10211.395](#).

B. Submitting an AV request

Follow the steps in this table along with the [SSNAP User Guide](#) to request a SAVE AV through SSNAP.

Step	Action
(b) (7)(E)	



C. AV response time frames

DHS responds to most AV requests within five to seven Federal working days. If DHS does not respond to the AV request within this timeframe or if the response appears incorrect, follow up on the request or obtain further clarification in accordance with [RM 10214.205](#). Report to your Regional Office (RO) enumeration specialist any trend that shows DHS seriously deviated from the designated timeframe. The RO will consult with Central Office (CO).

D. Retrieving AV responses

Follow the [SSNAP User Guide](#) to retrieve AV responses.

See Also:

- [RM 10214.155](#) Interpreting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) Responses
- [RM 10213.095](#) Procedure for Verifying a Person's Status (Lawful Alien Status or U.S. Citizenship) with the Department of Homeland Security (DHS)

Section History

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Action Item Explanation

Effective Date	Title
02/06/2012	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
10/17/2011	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
11/04/2010	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
10/25/2010	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents

Prior Versions of Section

Effective Date	Title
11/29/2024 - 11/28/2024	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
11/29/2024 - 11/28/2024	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
11/29/2024 - 11/28/2024	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
08/01/2014 - 11/28/2024	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
08/01/2014 - 07/12/2018	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
03/06/2012 - 07/31/2014	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
02/03/2012 - 03/05/2012	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
10/13/2011 - 02/02/2012	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
10/13/2011 - 10/12/2011	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
11/03/2010 - 10/12/2011	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
10/22/2010 - 11/02/2010	Requesting Systematic Alien Verification for Entitlements (SAVE) Additional Verification (AV) of Immigration Documents
05/20/2010 - 10/21/2010	Requesting Systematic Alien Verification for Entitlements (SAVE) Electronic Additional Verification (EAV) of Immigration Documents