

	The below listing of all EM titles was generated on 8/25/2025, except for 9 titles for which SSA's Office of Privacy and Disclosure has determined release would likely result in foreseeable harm protected under the Freedom of Information Act Exemptions 5, 6, and/or 7(E).	
ID	Title	Effective Date
EM-17010 SEN REV 2	Special Cases Involving Restitution Orders from the New York County Supreme Court- Criminal Branch	4/17/2017
EM-18004	Casey v. Berryhill – Courts Have Jurisdiction to Review an Appeals Council (AC) Order Finding No Good Cause for a Late Request for AC Review and Dismissing the Request as Untimely – Seventh Circuit – ACTION – One-Time-Only Instructions	2/8/2018
EM-18003 REV 2	Important Information Regarding Possible Challenges to the Appointment of Administrative Law Judges in SSA's Administrative Process--UPDATE	8/6/2018
EM-18042 SEN	iClaim Policy and Process changes to support the Authentication Process - One-Time-Only Instruction	9/28/2018
EM-19013	Sharpe Court Order – Relief	6/13/2019
EM-19033 SEN REV 2	Telephone Scam– One-Time-Only Instructions	3/4/2020
EM-20047 SEN	Handling Inquiries about the Treasury Offset Program (TOP) Refund Call- in and Follow-up Waiver Notices for non-Centralized Process Location (CPL) Technicians – One-Time-Only Instructions	10/13/2020
EM-21002	Important Information Regarding Possible Challenges to the Authority of Administrative Law Judges and Appeals Council Members Pursuant to Seila Law v. CFPB	1/15/2021
EM-21031 SEN	Erroneous Name in Person Information (PI) Affecting Other Applications (SENSITIVE)	4/16/2021
EM-20056 SEN REV	Treasury Offset Program (TOP) Refund Call- in and Follow-up Waiver Notice Case Routing Instructions for Centralized Process Location (CPL) Technicians – One-Time-Only Instructions	5/13/2021
EM-21038 SEN	Temporary Procedures for Verifying Beneficiary/Recipient Direct Express Accounts with Non-Deemor Representative Payees	5/14/2021
EM-21000 SEN REV 4	Instructions for Sending Non-Medical Appeals (NMA) to the Office of Hearings Operations (OHO) and Office of Appellate Operations (OAO) using Electronic Non-Medical (ENM) application's Create, Upload, and Transfer of Jurisdiction Functionality	8/23/2021
EM-21012 SEN REV	Handling SSI and Medicare Part D Extra Help Low- Income Subsidy (LIS) Inquiries when a Claimant Alleges to be a Victim of Unemployment Insurance Fraud	9/21/2021
EM-21066 SEN	Court Ordered Restitution (COR)-Updated Guidance on Processing Cases in the New COR Tracking Tool – One-Time-Only Instructions	11/2/2021
EM-18043 SEN REV 4	Authenticated and Unauthenticated iClaim Business Process – Instructions Will Follow Shortly	11/10/2021
EM-21063 REV	Claims Policy – Non-citizens in Temporary Protected Status (TPS) or Deferred Enforcement Departure (DED) – Automatic Extension of status by DHS	11/26/2021
EM-21075 SEN	Clarifying Procedures for Representative Payee Monitoring Reviews When Payees Refuse or Cannot Provide Bank or Direct Express Statements - Instructions Will Follow Shortly	12/20/2021
EM-22008	Maxwell v. Saul - Transferability of Skills under the Medical-Vocational Guidelines – Ninth Circuit – ACTION – One-time-Only Instructions	2/11/2022
EM-22018	Instructions for Handling End Stage Renal Disease (ESRD) Notice and DUMAS Exceptions	3/29/2022
EM-21081 SEN REV	Afghan Eligibility Claims Policy – Final Instructions on Afghan evacuees and potential eligibility for Supplemental Security Income (SSI)	5/13/2022
EM-22015 REV	Policy and Processing Instructions for Protective Filings Established Using the Online Protective Filing Tool	5/18/2022
EM-21045 REV	Claim instructions for Citizenship (CLCZ) edits	7/27/2022
EM-22010 REV	Special Processing Instructions - Applying Medicare Part D Extra Help Low Income Subsidy (LIS) Income and Resource Exclusions to Coronavirus Disease 2019 (COVID-19) Related Disaster Assistance	7/28/2022

EM-22048 SEN	New Procedures for Policies Impacted by the Consolidated Claims Experience (CCE) Release of Supplemental Security Income (SSI) Claims Development Pages	9/1/2022
EM-22049	Developing Russian Pensions and Resources that are Restricted or Inaccessible due to the Russo-Ukrainian War	9/9/2022
EM-22032 SEN REV	Resumption of Alien Nonpayment Provision (ANP) Workload	9/21/2022
EM-22022 SEN REV 2	Reentry ProceduresOne-Time-Only Instructions	10/3/2022
EM-18012 REV 8	Clarifying State Overpayment Liability for Minors in Foster Care – Instructions Will Follow Shortly	10/21/2022
EM-22057 SEN	Field Office Instructions to address SSI cases with the CCE print edit, “Cannot Close event. Must print application.”	21-Oct-22
EM-23010	Claims Procedures for web3 Systematic Alien Verification for Entitlements (SAVE) case responses of “No Status-Not Employment Authorized”	2/3/2023
EM-23016	Field Office (FO) Instructions for Assistance Requests from the Office of Hearings Operations (OHO) for Hearing Requests with No Supplemental Security Income (SSI) Application in the Certified Electronic Folder (CEF) or Available in the Online Retrieval System (ORS)	3/9/2023
EM-23020	Instructions for processing Supplemental Security Income claims for Cuban, Haitian, Nicaraguan, and Venezuelans parolees	3/24/2023
EM-22050 SEN REV	Post Entitlement Reopening Instructions for the Windfall Elimination Provision and Japan’s National Pension	3/27/2023
EM-23021	Sczepanski v. Saul – Considering Vocational Evidence About Employer Probationary-Period Practices and Policies – Second Circuit – ACTION – One-Time-Only Instructions	3/27/2023
EM-20018 REV 6	Medicare Part D Low Income Subsidy (LIS) - Effect of Coronavirus Disease 2019 (COVID-19) Related Assistance	4/4/2023
EM-23008 SEN REV 2	Consolidated Appropriations Act (CAA) - Five Exceptional Conditions under the Special Enrollment Period (SEP)	4/5/2023
EM-22011 REV	Lapse in SSA T2 and T16 Contracts with the California Employment Development Department (EDD)	4/13/2023
EM-23009 REV	Enumeration: New SAVE Initial Verification (IV) Response “NO STATUS- NOT EMPLOYMENT AUTHORIZED	4/19/2023
EM-23039 SEN	Clarifying Procedures for Multiple Site Reviews	6/8/2023
EM-23044 SEN	Payments Issued through the Court Ordered Garnishment System	7/20/2023
EM-23047	Change in Verification Methods for Signatures on Benefit Eligibility Letters	7/26/2023
EM-23026 SEN REV	Clarifying Procedures for Representative Payee Monitoring Reviews Scheduling Issues For Beneficiary Interviews - Instructions Will Follow Shortly	8/10/2023
EM-23058 SEN	Instructions for Posting Death to Cross-Referenced SSNs	9/26/2023
EM-23064 SEN	New Instructions for the 406(b)-Court Attorney Notices	10/23/2023
EM-23069	Handling Requests for U.S. Citizenship Changes Based on Allegations of U.S. Citizenship Renunciation	11/20/2023
EM-23068 REV	Enumeration: Processing Information for the New Family Reunification Parole Process for Cuba, Haiti, Colombia, El Salvador, Guatemala, Honduras, and Ecuador Parolees	12/21/2023
EM-14010 SEN REV 6	Important Information Regarding Benefits Redetermined for Fraud or Similar Fault (New York County Fraud Cases) – One Time Only Instructions	1/5/2024
EM-24004	Medicare Advantage Special Supplemental Benefits for the Chronically Ill - One-Time-Only Instructions	1/25/2024
EM-24007	Instructions for Adverse Medical Reopenings and Reconsiderations of Adverse Medical Reopenings at Initial and Reconsideration Levels	3/13/2024
EM-21032 REV 2	Evaluating Cases with Coronavirus Disease 2019 (COVID-19)	3/28/2024
EM-22046 SEN REV	Test Expansion of Video Service Delivery (VSD)	4/29/2024
EM-24015	eSignature/Upload Documents – Processing Reminders, Addition of the SSA-827 Webform and 27 New Evidence Types	5/2/2024
EM-22019 REV 3	WorkTrack 2.0 Instructions and Reminders	5/20/2024
EM-23054 REV	Removal of the Signature Requirement on the SSA-455 CDR Mailer Forms	6/12/2024
EM-24025	Processing Voluntary Tax Withholding (VTW) W-4V Requests with Verbal Signatures Via Attestation	6/18/2024

EM-17006 SEN REV 6	Important Information Regarding Puerto Rico Fraud Cases and Section 205(u) Redeterminations (Dr. Luis Escabi-Perez) – One Time Only Instructions	6/20/2024
EM-24026	Isolated Occupations We Will Not Use to Support a “Not Disabled” Finding at Step Five of the Sequential Evaluation Process	6/22/2024
EM-24028	Intermediate Improvement to the Disability Adjudication Process: Including How We Consider Past Work Regulation and Res Judicata Policy Application – Instructions Will Follow Shortly	6/25/2024
EM-24029 SEN	Claims and Enumeration - Verification Procedures for Certain Protected Nonimmigrants with Alternate Form I-94 (DHS Arrival/Departure Record) from U.S. Customs and Border Protection (CBP)	7/3/2024
EM-24030 SEN	ABLE Accounts – Continuation of Medicaid for Recipients with Excess ABLE Account Balances	7/8/2024
EM-24032	Instructions for Reopening a Prior Final Determination or Decision Because of the Intermediate Improvement to the Disability Adjudication Process, Including How We Consider Past Work Final Rule Change of Position – One-Time-Only Instructions	7/11/2024
EM-24033	Disability Collateral Estoppel Policy – Change of Position – One-Time-Only Instructions	7/13/2024
EM-24034	Treatment of Refundable State and Local Tax Credits as Assistance Based on Need (ABON) - One-Time-Only Instructions	7/18/2024
EM-24035 SEN	Handling Telephone Post-Entitlement/Post-Eligibility Direct Deposit Changes for Suspicious Routing Transit Numbers	7/19/2024
EM-15020 SEN REV 9	Important Information Regarding Fraud or Similar Fault Redeterminations (Huntington, WV) – One Time Only Instructions	7/22/2024
EM-14011 SEN REV 7	Important Information Regarding Redeterminations Under Section 205(u) of the Social Security Act and Certain Pending Initial Claims (Puerto Rico I)	7/23/2024
EM-24036 SEN	Test Expansion of Using Video Service Delivery (VSD) to Process E-Verify Tentative Non-Confirmation (TNC) Alerts	7/23/2024
EM-24037	eWork DECEFFECT Procedures	7/26/2024
EM-22060 SEN REV 2	Uniting for Ukraine Claims Policy – Instructions on Uniting for Ukraine parolees and potential eligibility for Supplemental Security Income (SSI)	7/30/2024
EM-24040 SEN	Non-Claims Taking Post (NCTP) Assistance to Canadian Border Offices	8/13/2024
EM-24042	Disability Collateral Estoppel Policy Change of Position – Instructions for Reopening a Prior Final Determination Under the One-Year Rule – One-Time-Only Instructions	8/30/2024
EM-24043 REV	Medicare Part B Enrollments- Verbal Signature via Telephonic Attestation of Form CMS-40B	9/23/2024
EM-24048	Omitting Food from In-Kind Support and Maintenance Calculations	9/26/2024
EM-24051	eSignature/Upload Documents Email and Text Message Communications Procedures	9/30/2024
EM-24053 SEN	Instructions for Identifying the Executor or Legal Representative of a Deceased Representative’s Estate	9/30/2024
EM-24055	Enumeration: New I-766 EAD Category Code: C40 – Instructions Will Follow Shortly	10/23/2024
EM-24052 SEN REV 3	Disaster Procedures – Hurricane Helene impacts Florida, Georgia, South Carolina, North Carolina, Tennessee, and Virginia - One Time Instruction	11/7/2024
EM-24024 SEN REV	Supplemental Security Income (SSI) Eligibility for Citizens of the Compact of Free Association States (CFA)	11/22/2024
EM-24058	Enumeration: Online Verification of Asylee Status through the Department of Justice, Executive Office for Immigration Review	12/3/2024
EM-24060 SEN	Policy and Procedure Updates for the Internet SSI (iSSI) Application	12/4/2024
EM-20037 SEN REV 7	Special Overpayment and Waiver Processing	12/6/2024
EM-24064	Changes to the Electronic Submission of Forms SSA-820-BK and SSA-821-BK	12/19/2024
EM-24065	Canadian Mail Service Shutdown	12/23/2024
EM-24066	2024 Foreign Enforcement Questionnaire – No Suspensions for Non-Responders in Lebanon and Israel – One Time Only Instructions	12/23/2024
EM-24063	Changes (Resulting from CMS-1809-FC) to the Exceptional Conditions Special Enrollment Period for Formerly Incarcerated Individuals	1/1/2025
EM-25001 SEN	Disaster Procedures – (New Orleans New Year’s Day Attack) – One Time Instruction	1/3/2025

EM-21065 REV 2	Guidelines for Using Occupational Information in Electronic Tools	1/6/2025
EM-24027 REV	Guidance Regarding the Citation of Certain Occupations at Step Five of the Sequential Evaluation Process	1/6/2025
EM-25002	Title II Overpayments Due to Dollar Down Rounding	1/6/2025
EM-25003	Temporary Instructions for Peer-to-Peer T16 Waiver Approvals between \$2000.01 - \$5000	1/7/2025
EM-25007	Discontinue Processing Work CDRs for Deceased Individuals	1/15/2025
EM-25008	Expanded Attestation of Form SSA-827	1/15/2025
EM-22028 SEN REV 3	Enumeration: U.S. Citizen Replacement Cards Using Pexip Webapp (PWA) on Non-SSA Devices	1/16/2025
EM-24047 REV	SSI Living Arrangements Regulatory Changes - Technician Instructions for Identifying and Processing Affected Cases	1/17/2025
EM-25009	Temporary Instructions - Disability Examiner Decisional Authority Disability Determination Services Procedures – 2-Year Initiative	1/17/2025
EM-25011 SEN	Disaster Procedures – Apartment Building Fire in Bronx, New York – One Time Instruction	1/17/2025
EM-25012	Enumeration: New Class of Admission – International Entrepreneur Rule	1/21/2025
EM-25006 SEN REV	Disaster Procedures - California - Los Angeles County and Ventura County Fires – One Time Instruction	1/22/2025
EM-25013 SEN	DDS Disaster Procedures - California - Los Angeles County and Ventura County Fires - One Time Instruction	1/23/2025
EM-23048 SEN REV	Using Pexip Webapp at Tribal and Community Service Locations – Video Expansion	1/24/2025
EM-23060 SEN REV 2	Using Pexip Webapp for Initial Claims and Post-Entitlement Interviews – Video Expansion	1/24/2025
EM-24018 SEN REV	Accepting Evidence During Video Interviews	1/24/2025
EM-25015 SEN	Disaster Procedures – Washington DC Air Collision – One Time Instruction	2/3/2025
EM-24021 REV 3	2024 Full Medical CDR Workload – One-Time-Only Instructions	2/7/2025
EM-25016	Typographical Errors on Some SSA-1099 Instruction Sheets	2/10/2025
EM-24006 REV	Policy Changes and Procedures to Streamline the Recording of Protective Filing Dates - Instructions Will Follow Shortly	2/21/2025
EM-22038 REV 3	Enumeration: Employment Authorization Incident to Status for Certain Afghan and Ukrainian Humanitarian Parolees	2/25/2025
EM-24059 REV	Social Security Administration Offices Transition to Appointment Focused Service for In-Person Services	3/7/2025
EM-25019 SEN	Enumeration- Verifying Records with the Department of State	3/7/2025
EM-24068 REV	Changes to the Qualified Medicare Beneficiary (QMB) Eligibility Group in the State of California	3/14/2025
EM-25020 SEN	How to Process Informal Waivers & SSA-3105 Waiver Requests	3/18/2025
EM-25021 SEN	Disaster Procedures – Texas and Oklahoma Wildfires – One Time Instruction	3/19/2025
EM-24056 REV	FY 2025 Redeterminations – One-Time-Only Instructions	3/20/2025
EM-21027 REV 4	Additional Guidance for Evaluating Evidence in Cases Involving the Musculoskeletal Disorders Listings	3/25/2025
EM-25022 SEN	Treasury Offset Program Resumption for Previously Referred Debtors	3/26/2025
EM-25023	Developing Subsidy and Updates to Form SSA-3033	3/26/2025
EM-25024	eSignature/Upload Documents – Customer Initiated Submissions and Credential Step-Up	3/29/2025
EM-21051 REV 2	Mandating Use of the Dallas Appeals Application for Non-MedicalPost Eligibility Supplemental Security Income Reconsideration Requests	4/3/2025
EM-25027	Notice of Supplemental Security Income Underpayment to Survivor - Instructions Will Follow Shortly	4/14/2025
EM-14057 SEN REV 5	Standard Fees for Processing Non-Program-Related Requests for SSA Records	4/15/2025
EM-25028	Guidance on Latest version of SSA Plan to Achieve Self-Support (PASS) Control and Information System (CIS)	4/15/2025
EM-25018 REV	Direct Express Processor Change Letter to Beneficiaries, Recipients, and Representative Payees	4/22/2025
EM-25029	Change to Title II Overpayment Default Benefit Withholding Rate to 50 Percent Withholding	4/25/2025
EM-23050 SEN REV 4	Temporary Instructions for Anomalous Claims Identity Proofing Requirement – One-Time-Only Instructions	4/28/2025
EM-25025 SEN REV 2	Telephone Interpreter Services (TIS)	4/30/2025

EM-25030 SEN	Handling Inquiries Related to the National Archives and Records Administration (NARA) Personally Identifiable Information (PII) Loss	5/2/2025
EM-25031	Enumeration: Changes to the Priority List of Acceptable Evidence of Identity Documents	5/13/2025
EM-24025 REV	Processing Voluntary Tax Withholding (VTW) W-4V Requests with Verbal Signatures Via Attestation	5/22/2025
EM-25032 SEN	Disaster Procedures – EF-3 Tornado in Kentucky - One Time Instruction	5/22/2025
EM-25033	Implementation of the Form SSA-792 Statutory Benefit Continuation Election Statement	5/28/2025
EM-25034 SEN	How to Handle Consent for Text Messaging (SMS Consent) within the Person Information Web Application (PIWA)	5/28/2025
EM-25005 SEN REV 4	Social Security Fairness Act of 2023 – FO and WSU Implementation Instructions, Repealing the Windfall Elimination Provision (WEP) and Government Pension Offset (GPO)	6/5/2025
EM-25017 SEN REV 2	Social Security Fairness Act of 2023 – Processing Center Instructions	6/10/2025
EM-25026 SEN REV 3	Identity Verification Policy and Procedural Changes for Title II Non- Disability Initial Claims, and All Direct Deposit and Direct Express Enrollment, Changes, and Cancellation Requests – Instructions Will Follow Shortly	6/16/2025
EM-25036 SEN	Decommissioning of the Direct ExpressR14/R16 Application	6/17/2025
EM-25038	Discontinuation of the Direct Express Call Resolution Site	6/27/2025
EM-25039 SEN	Special Indicator (SPIN) 2 - One-Time-Only Instructions	6/27/2025
EM-25037	Upload Documents – Customer-Initiated Evidence Submissions, New Webforms and Evidence Types	6/28/2025
EM-25040	Transition to Only Electronic Benefit Payments for Initial Claims	7/2/2025
EM-25041 SEN	Disaster Procedures –Central Texas Flash Floods – One Time Instruction	7/7/2025
EM-25042	TRICARE Enrollees Eligible for the Other Exceptional Conditions Special Enrollment Period (OEC SEP)	7/7/2025
EM-24005 REV 3	COVID-19 Circumstances in Overpayment Waiver Determinations & Handling Campos Settlement Notice Inquiries	7/9/2025
EM-25043	Coding Gabon Bank Data on the Master Beneficiary Record (MBR)	7/10/2025
EM-25044 SEN	Disaster Procedures – Ruidoso New Mexico Flash Floods – One Time Instruction	7/10/2025
EM-25045 SEN	Disaster Procedures – New Mexico – Lincoln County and Otero County Floods - One Time Instruction	7/10/2025
EM-25035 REV	Enterprise Scheduling System – Post Entitlement Scheduling – eLAS Action	7/21/2025
EM-25047 SEN	Instructions for Claims Processed Based on Allegation during the COVID-19 Pandemic	7/31/2025
EM-25046	New Requirement for Financial Institution Account Verification in All Supplemental Security Income (SSI) Aged (Age 65+) Claim Allowances	8/1/2025
EM-25048	Revised Form SSA-8102 for Emergency Advance Payments (EAP) or Immediate Payments (IP) (Title II and Title XVI) – Instructions Will Follow Shortly	8/1/2025
EM-24059 REV 2	Social Security Administration Offices Transition to Appointment Focused Service for In-Person Services	8/5/2025
EM-25049	Coding Burkina Faso and Libya Bank Data on the Master Beneficiary Record (MBR)	8/8/2025
EM-25010 REV	Commercial Product Alternative Signature Process for Certain Forms or Writings (CPAS)	11-Aug-25
EM-25050	5-year SSI Income and Resource Exclusions for Distributions or Benefits Issued from Alaska Native Settlement Trusts to Certain Natives or Descendants of a Native. – One-Time-Only Instructions	8/14/2025
EM-25051 SEN	Ability to Update Claims Outside of Office Jurisdiction - Enhancements	8/21/2025
EM-25052	Enumeration: Updates to COA CW-1/ CW-2 CNMI- Only Transitional Workers and their dependents	22-Aug-25
EM-25053	Providing Electronic Remittance Options on Manual Notices – One-Time-Only Instructions	8/25/2025