

The below is a listing generated 12/20/23 of all EM titles, except for 6 titles for which SSA's Office of Privacy and Disclosure has determined release would likely result in a foreseeable harm protected under the Freedom of Information Act Exemptions 5, 6, and/or 7(C). Future quarterly updates of this index will be posted on SSA's policy site, as well as index of EM provisions archived each quarter.

ID	Title	Effective Date
EM-10030	Special Enrollment Period for TRICARE	04-09-2010
EM-14018 SEN	Special Case Reviews - Puerto Rico Cases with Potential Fraud or Similar Fault – Continuing Disability Reviews (CDRs) – One-Time-Only Instructions	03-11-2014
EM-14023	Enumeration: Processing Name and Date of Birth Determinations for Foreign-Born Adopted Children under the Accuracy for Adoptees Act – One Time Only Instructions	03-27-2014
EM-16025	Processing Instructions for 7003.2 Cases – One-Time-Only Instructions	07-22-2016
EM-17010 SEN REV 2	Special Cases Involving Restitution Orders from the New York County Supreme Court- Criminal Branch	04-17-2017
EM-14010 SEN REV 5	Important Information Regarding Benefits Redetermined for Fraud or Similar Fault (New York County Fraud Cases) – One Time Only Instructions	10-18-2017
EM-18004	Casey v. Berryhill – Courts Have Jurisdiction to Review an Appeals Council (AC) Order Finding No Good Cause for a Late Request for AC Review and Dismissing the Request as Untimely – Seventh Circuit – ACTION – One-Time-Only Instructions	02-08-2018
EM-12004 REV 5	New Procedures for Form SSA-1695 – Identifying Information for Possible Direct Payment of Authorized Fee	03-05-2018
EM-18008 SEN	Court Authorized Fees to Attorneys Not Appointed Before SSA – Instructions Will Follow Shortly	03-12-2018
EM-15020 SEN REV 8	Important Information Regarding Fraud or Similar Fault Redeterminations (Huntington WV Office of Disability Adjudication and Review) (ODAR)) – One Time Only Instructions	03-23-2018
EM-18003 REV 2	Important Information Regarding Possible Challenges to the Appointment of Administrative Law Judges in SSA's Administrative Process--UPDATE	08-06-2018
EM-18042 SEN	iClaim Policy and Process changes to support the Authentication Process - One-Time-Only Instruction	09-28-2018
EM-14011 SEN REV 6	Important Information Regarding Benefits Suspended or Terminated for Fraud or Similar Fault (Puerto Rico Fraud Cases) – One Time Only Instructions	03-29-2019
EM-19012	Recording Information using the Disability Case Processing System (DCPS) – Instructions Will Follow Shortly	06-05-2019
EM-19013	Sharpe Court Order – Relief	06-13-2019
EM-19016 SEN	Steigerwald--Ensuring Appropriate Disability Determination Services (DDS) Appointed Representative Communication - ACTION – One-Time-Only Instructions	06-17-2019
EM-19014 REV	Instructions for Developing and Processing Absences from the U.S. using the Foreign Travel Data (FTD) Application – POMS Instructions Will Follow	06-28-2019
EM-19025	Important Information Regarding Remanded Fraud or Similar Fault Redeterminations (Huntington/Hicks) – One-Time Only Instructions.	09-05-2019
EM-17006 SEN REV 5	Important Information Regarding Section 205(u) Redeterminations (Puerto Rico Fraud Cases-Dr. Luis Escabí-Pérez) – One Time Only Instructions	02-10-2020
EM-19033 SEN REV 2	Telephone Scam– One-Time-Only Instructions	03-04-2020
EM-20009 SEN	Stolen Philippine Statistics Authority (PSA) Security Papers Instructions Will Follow Shortly	03-06-2020

EM-15043 SEN REV	Pending and New Case Instructions - Cases with Evidence from Indicted, Convicted, or Discredited Medical Sources, or Authorized Representatives	04-29-2020
EM-20030 SEN	20-day close out notice in RASR for cases decided at the hearing level and below	07-27-2020
EM-20043	Internet Benefit Application (iClaim) Enhancements - Policy and Procedures	09-15-2020
EM-20047 SEN	Handling Inquiries about the Treasury Offset Program (TOP) Refund Call- in and Follow-up Waiver Notices for non-Centralized Process Location (CPL) Technicians – One-Time-Only Instructions	10-13-2020
EM-20049	Attorney and Authorized Representative Reminders	10-20-2020
EM-20060	Disability Cases with an Allegation of Coronavirus Disease (COVID-19) as a Medical Condition	12-16-2020
EM-21002	Important Information Regarding Possible Challenges to the Authority of Administrative Law Judges and Appeals Council Members Pursuant to Seila Law v. CFPB	01-15-2021
EM-21005 SEN	Achieving a Better Life Experience (ABLE) Account-Basic Instructions and Key Reminders	02-01-2021
EM-21010	Appointed Representative Services (ARS) Enhancement to Allow Authorized Representatives (ARs) to Access Electronic Folders (eFolders) at the Initial and Reconsideration Levels-One Time Only Instructions	02-19-2021
EM-21016	COVID-19 Sensitive Emergency Message Publishing Process	03-01-2021
EM-21023	Desktop Faxing	03-19-2021
EM-21024	Temporary instructions for cafeteria plans: Handling COVID-related plan changes and calculating deductions for wages affected by the 2020 OASDI payroll tax deferral	03-22-2021
EM-20054 REV	Improving the Application of the Sensitive Policy Designation	04-02-2021
EM-21031 SEN	Erroneous Name in Person Information (PI) Affecting Other Applications (SENSITIVE)	04-16-2021
EM-20056 SEN REV	Treasury Offset Program (TOP) Refund Call- in and Follow-up Waiver Notice Case Routing Instructions for Centralized Process Location (CPL) Technicians – One-Time-Only Instructions	05-13-2021
EM-21038 SEN	Temporary Procedures for Verifying Beneficiary/Recipient Direct Express Accounts with Non-Deemor Representative Payees	05-14-2021
EM-21053	New Instructions for the Processing of the Electronic SSA-820 and SSA-821	08-19-2021
EM-21000 SEN REV 4	Instructions for Sending Non-Medical Appeals (NMA) to the Office of Hearings Operations (OHO) and Office of Appellate Operations (OAO) using Electronic Non-Medical (ENM) application's Create, Upload, and Transfer of Jurisdiction Functionality	08-23-2021
EM-21057 SEN	Clarifying Procedures for Representative Payee Monitoring Reviews with Suspected Misuse	09-09-2021
EM-21060	New Instructions for the Processing of the Electronic SSA-552	09-21-2021
EM-21062	WorkTrack Enhancements for SSI Waiver and SSI Non-Medical Reconsideration Requests	09-21-2021
EM-21012 SEN REV	Handling SSI and Medicare Part D Extra Help Low- Income Subsidy (LIS) Inquiries when a Claimant Alleges to be a Victim of Unemployment Insurance Fraud	09-21-2021
EM-21064 REV	Goldberg Kelly Payment Continuation Period	10-29-2021
EM-21066 SEN	Court Ordered Restitution (COR)-Updated Guidance on Processing Cases in the New COR Tracking Tool – One-Time-Only Instructions	11-02-2021
EM-18043 SEN REV 4	Authenticated and Unauthenticated iClaim Business Process – Instructions Will Follow Shortly	11-10-2021
EM-20022 REV 3	Temporary Instructions for the Bundled Receipt and Processing of an Electronically Signed SSA-1696 and Certain Other Forms	11-12-2021

EM-21021 REV	Online Forms SSA-1696 Claimant's Appointment of Representative and SSA-1693 Fee Agreement for Representation before SSA	11-12-2021
EM-21063 REV	Claims Policy – Non-citizens in Temporary Protected Status (TPS) or Deferred Enforcement Departure (DED) – Automatic Extension of status by DHS	11-26-2021
EM-21051 REV	Mandating Use of the Dallas Appeals Application for Non-Medical Post Eligibility Supplemental Security Income Reconsideration Requests	11-30-2021
EM-21069	One-Time-Only Instructions - Processing Work Continuing Disability Reviews (WCDR) using Internet Ticket Operations Provider Support System (iTOPSS) data.	12-10-2021
EM-21075 SEN	Clarifying Procedures for Representative Payee Monitoring Reviews When Payees Refuse or Cannot Provide Bank or Direct Express Statements - Instructions Will Follow Shortly	12-20-2021
EM-21072 REV	Processing Conserved Funds Remittances Using the Social Security Electronic Remittance System (SERS)	01-28-2022
EM-22006 SEN	Disaster Assistance (DA)-Terminated Post-entitlement Cases Workload	02-03-2022
EM-22007	Enumeration: Acceptance of I-94 Printout and Foreign Passport Without Customs and Border Protection (CBP) Admit Stamp	02-03-2022
EM-22008	Maxwell v. Saul - Transferability of Skills under the Medical-Vocational Guidelines – Ninth Circuit – ACTION – One-time-Only Instructions	02-11-2022
EM-22011	Lapse in SSA T2 Contract with the California Employment Development Department (EDD)	02-17-2022
EM-21007 REV 2	Thornton District Court Decision: Claims, Appeals, and Reopening Requests - One-Time Instruction	02-24-2022
EM-20046 REV 5	Ely District Court Decision: Processing Claims, Appeals, and Reopening Requests - One-Time Instructions	02-24-2022
EM-22013 SEN	Instructions for Processing Expedited Reinstatements in the Electronic Disability Collect System	03-01-2022
EM-21077 REV	Instructions for Processing Credit Card Payments in the Debtor Contact Unit (DCU)	03-17-2022
EM-22023	Enumeration: Temporary Acceptance of an Electronic Signature on Form I-20	04-12-2022
EM-22025 SEN	An Introduction to Unfinished Enrollments (UFEs)	04-27-2022
EM-21034 SEN REV	Elevated eService Block Removal - Coronavirus 2019 (COVID-19)	04-29-2022
EM-21081 SEN REV	Afghan Eligibility Claims Policy – Final Instructions on Afghan evacuees and potential eligibility for Supplemental Security Income (SSI)	05-13-2022
EM-22015 REV	Policy and Processing Instructions for Protective Filings Established Using the Online Protective Filing Tool	05-18-2022
EM-22031 SEN	Resumption of the SSI Absence from the U.S. Workload Post March 2020 Suspension	05-27-2022
EM-20004 REV 4	New Instructions for the Processing of the Revised Form SSA-1696	06-09-2022
EM-22033 REV	Instructions for Reviewing Medicare Part D Low Income Subsidy (LIS) Claims Partially Awarded or Denied due to COVID-19 Disaster Assistance	06-14-2022
EM-22035 SEN	Initial and Pending Claims Processing for the Windfall Elimination Provision (WEP) and Japan's National Pension	06-30-2022
EM-22039 SEN	Resumption of the E-Verify SSA Tentative Non confirmation (TNC) Workload	07-14-2022
EM-21045 REV	Claim instructions for Citizenship (CLCZ) edits	07-27-2022

EM-22010 REV	Special Processing Instructions - Applying Medicare Part D Extra Help Low Income Subsidy (LIS) Income and Resource Exclusions to Coronavirus Disease 2019 (COVID-19) Related Disaster Assistance	07-28-2022
EM-21070 REV	Office of Hearings Operations (OHO) and Office of Appellate Operations (OAO) instructions for processing representative appointments, revocations, withdrawals, and fee-related documents in the Registration Appointment and Services for Representatives (RASR) application	08-02-2022
EM-21032 REV	Evaluating Cases with Coronavirus Disease 2019 (COVID-19)	08-09-2022
EM-22045	Obsolescence of Form SSA-704 and Changes to the Death Information Processing System (DIPS)-One-Time -Only Instructions	08-15-2022
EM-22046 SEN	Test Expansion of Video Service Delivery (VSD) to U.S. Citizens Requesting a Numident Correction	08-25-2022
EM 22048 SEN	New Procedures for Policies Impacted by the Consolidated Claims Experience (CCE) Release of Supplemental Security Income (SSI) Claims Development Pages	09-01-2022
EM-22049	Developing Russian Pensions and Resources that are Restricted or Inaccessible due to the Russo-Ukrainian War	09-09-2022
EM-22032 SEN REV	Resumption of Alien Nonpayment Provision (ANP) Workload	09-21-2022
EM-22053	PolicyNet Publication System (PPS) Release 1.8	09-30-2022
EM-22022 SEN REV 2	Reentry ProceduresOne-Time-Only Instructions	10-03-2022
EM-22019 REV 2	WorkTrack 2.0 Instructions and Reminders	10-04-2022
EM-22055	Electronic Income Withholding Orders (e-IWOs) Reject Enhancement Project	10-07-2022
EM 22056	Electronic Intercomponent Review Draft (eIRD) Online Site Migration	10-11-2022
EM-18012 REV 8	Clarifying State Overpayment Liability for Minors in Foster Care – Instructions Will Follow Shortly	10-21-2022
EM 22057 SEN	Field Office Instructions to address SSI cases with the CCE print edit, “Cannot Close event. Must print application.”	10-21-2022
EM-22058 SEN	Instructions for Responding to Inquiries Regarding Steigerwald v. Berryhill Appointed Representative’s Final Fee – SENSITIVE – ONE TIME INSTRUCTIONS	11-01-2022
EM-22061 SEN	Direct Express (DEX) Call Resolution Site and the Use of the DEX Memorandum of Understanding (MOU) / Consent-based Process	11-21-2022
EM-22062	FY 2023 Redeterminations – One-Time-Only Instructions	12-14-2022
EM-22038 REV	Enumeration: Employment Authorization Incident to Status for Certain Afghan and Ukrainian Humanitarian Paroles	12-22-2022
EM-20037 SEN REV 5	Special Overpayment and Waiver Processing	12-29-2022
EM-23000	Updates to Expedited Reinstatement (EXR) Processing Instructions	01-10-2023
EM-23001	New Authorization Requirement for The Work Number and Verify Advantage– One-Time-Only Instructions	01-11-2023
EM-22060 SEN REV	Uniting for Ukraine Claims Policy – Instructions on Uniting for Ukraine parolees and potential eligibility for Supplemental Security Income (SSI)	01-12-2023
EM-22036 REV	Nonreceipt and Reclamation Payment Actions Involving Payments over Seven Years Old	01-17-2023
EM-23004	New Benefits Planning Query (BPQY) Third-Party Enhancements and Reminders	01-19-2023
EM 23005	PolicyNet Publication System (PPS) Release 1.9	01-20-2023
EM-23045 SEN	Payments Issued through the Court Ordered Garnishment System (COGS) to the Incorrect State	01-20-2023

EM-23007 SEN	Disaster Procedures - California - Monterey Park and Half Moon Bay Shootings	01-25-2023
EM-23010	Claims Procedures for web3 Systematic Alien Verification for Entitlements (SAVE) case responses of “No Status-Not Employment Authorized”	02-03-2023
EM-23013	Payment of Retroactive Increase in the District of Columbia’s State Supplement Amount for 2022-- One-Time-Only Instructions	03-01-2023
EM 23014	Enumeration: New Parole Processes for Cubans, Haitians, Nicaraguans, and Venezuelans (CHNV)	03-08-2023
EM-23016	Field Office (FO) Instructions for Assistance Requests from the Office of Hearings Operations (OHO) for Hearing Requests with No Supplemental Security Income (SSI) Application in the Certified Electronic Folder (CEF) or Available in the Online Retrieval System (ORS)	03-09-2023
EM-23015	Archival of DDS Administrators’ Letter #968 - DDS Quality Review Business Process for BBA 812 Claims Containing Excluded Medical Sources of Evidence	03-09-2023
EM-23019	Updates to Expedited Reinstatement (EXR) Denial Notice Processing Instructions	03-23-2023
EM-23020	Instructions for processing Supplemental Security Income claims for Cuban, Haitian, Nicaraguan, and Venezuelans parolees	03-24-2023
EM-23021	Sczepanski v. Saul – Considering Vocational Evidence About Employer Probationary-Period Practices and Policies – Second Circuit – ACTION – One-Time-Only Instructions	03-27-2023
EM-22050 SEN REV	Post Entitlement Reopening Instructions for the Windfall Elimination Provision and Japan’s National Pension	03-27-2023
EM-23023 SEN	Disaster Procedures – Widespread Tornadoes in Alabama, Georgia, and Mississippi - One Time Instruction	03-28-2023
EM-23024 SEN	Business Services Online (BSO) Registration and Access Change – One-Time-Only Instructions	03-30-2023
EM-20018 REV 6	Medicare Part D Low Income Subsidy (LIS) - Effect of Coronavirus Disease 2019 (COVID-19) Related Assistance	04-04-2023
EM-23027	Information Security Instructions and Scheduling Requirements for Telehealth Consultative Examinations	04-04-2023
EM-23028 SEN	Disaster Procedures – Widespread Tornadoes in Tennessee - One Time Instruction	04-04-2023
EM-23008 SEN REV	Consolidated Appropriations Act (CAA) - Five Exceptional Conditions under the Special Enrollment Period (SEP)	04-05-2023
EM-21043 REV	Promoting Opportunity Demonstration (POD) beneficiary participation Ended 06/30/2021	04-07-2023
EM-21008 REV 4	Processing Programmatic Remittances through the Lockbox	04-12-2023
EM-23012 SEN REV	Telephone Interpreter Services (TIS)	04-14-2023
EM -23009 REV	Enumeration: New SAVE Initial Verification (IV) Response “NO STATUS- NOT EMPLOYMENT AUTHORIZED	04-19-2023
EM-23031 SEN	Electronic Enumeration Holding File Option	04-27-2023
EM-22026 REV 2	Procedure for Processing T2 Prerelease Claims	05-04-2023
EM-23034 SEN	Enumeration: Updated Process to Transfer Harassment, Abuse, or Life Endangerment (HALE) Cases to the Office of Central Operations, Center for Automation, Security, and Integrity (OCO/CASI)	05-08-2023
EM-23035	Bank of America - CashPay Card Transition	05-15-2023
EM-23017 SEN REV	New Number for Video Remote Interpreting (VRI) Services and Problem Reporting Instructions	05-24-2023
EM-23036	Properly Handling PC-initiated Work CDR Evidence Received in the FO	05-30-2023

EM-23037	Change in Automatic Paper Folder Shipment regarding Continuing Disability Reviews	05-30-2023
EM-23038	EV-STAR Screen Enhancement – Instructions Will Follow Shortly	06-07-2023
EM-23039 SEN	Clarifying Procedures for Multiple Site Reviews	06-08-2023
EM-23040 SEN	Disaster Procedures – Guam and Commonwealth of Northern Mariana Islands (CNMI) – Typhoon Mawar – One Time Instruction	06-27-2023
EM-23042 SEN	Disaster Procedures – Vermont Flooding – One Time Instruction	07-17-2023
EM 23043 SEN	Direct Express Call Resolution Site (DEX CRS) Change in Response Time and Reminders	07-19-2023
EM-23044 SEN	Payments Issued through the Court Ordered Garnishment System	07-20-2023
EM-23045	Accepting the digital signature on Forms DS-2019 Certificate of Eligibility for Exchange Visitor Status (J-1 and J-2 Nonimmigrants)	07-20-2023
EM-23046 SEN	Electronic Access (eAccess) – Legacy Account Transition	07-24-2023
EM-23047	Change in Verification Methods for Signatures on Benefit Eligibility Letters	07-26-2023
EM-23048 SEN	Using Microsoft (MS) Teams at Tribal and Community Service Locations – Video Expansion	07-26-2023
EM-23049	First Party Electronic Consent to and Authorization for SSA to Disclose Records to a Third Party using the SSA-3288-OP1	07-31-2023
EM-23025 SEN REV	Clarifying Procedures for Representative Payee Monitoring Reviews Scheduling Issues - Instructions Will Follow Shortly	08-10-2023
EM-23026 SEN REV	Clarifying Procedures for Representative Payee Monitoring Reviews Scheduling Issues For Beneficiary Interviews - Instructions Will Follow Shortly	08-10-2023
EM-23051 SEN	Clarifying Procedures for Representative Payee Site Review Immediate Issues	08-10-2023
EM-21050 REV 5	Special Processing Instructions for Applying Supplemental Security Income (SSI) Income and Resource Exclusions to Pandemic-related Disaster Assistance	08-10-2023
EM-20014 REV 9	Effect of COVID-19-Related Financial Assistance on SSI Income and Resources – End of the Presidentially Declared Disaster	08-10-2023
EM-23052 SEN	Disaster Procedures – Hawaii Fires – One Time Instruction	08-10-2023
EM-23054	Removal of the Signature Requirement on the SSA-455 CDR Mailer Forms	08-21-2023
EM-23041 SEN REV	Upload Documents (eSubmit)	08-25-2023
EM-22038 REV 2	Enumeration: Employment Authorization Incident to Status for Certain Afghan and Ukrainian Humanitarian Parolees	09-01-2023
EM-23055 SEN	Disaster Procedures – Widespread Damage due to Hurricane Idalia in Florida and Georgia - One Time Instruction	09-01-2023
EM-23056	Changes in the Handling of Section 301 Case Documents	09-06-2023
EM-23053 SEN REV	Title XVI Only Instructions – Steps for correcting the Incorrect Established Onset Date (EOD) on an effectuated claim-One Time Only Instructions	09-06-2023
EM-23057 SEN	Upload Documents – Addition of eSignature	09-25-2023
EM-23058 SEN	Instructions for Posting Death to Cross-Referenced SSNs	09-26-2023
EM-22028 SEN REV 2	Enumeration: U.S. Citizen Replacement Cards Using Microsoft (MS) Teams	10-02-2023
EM-23059	Disbanding of Office of Disability Operation’s (ODO) Expedited Reinstatement (EXR) Program Integrity Targeted Assistance Group (PITAG) Unit	10-02-2023

EM-23050 SEN REV	Temporary Instructions for Anomalous Claims Identity Proofing Requirement – One-Time-Only Instructions	10-05-2023
EM-21027 REV 3	Additional Guidance for Evaluating Evidence in Cases Involving the Musculoskeletal Disorders Listings	10-19-2023
EM-23062 SEN	Implementation of Updated Form SSA-7008 Request for Correction of Earnings Record	10-20-2023
EM-23063 SEN	Immediate Payment (IP) Limit Increase	10-20-2023
EM-23064 SEN	New Instructions for the 406(b)-Court Attorney Notices	10-23-2023
EM-14057 SEN REV 4	Standard Fees for Processing Non-Program-Related Requests for SSA Records	10-26-2023
EM-23065 SEN	Disaster Procedures – Maine - Lewiston Shootings – One Time Instruction	10-26-2023
EM-23060 SEN REV	Using Microsoft (MS) Teams for Initial Claims and Post-Entitlement Interviews – Video Expansion	11-07-2023
EM-23066 SEN	Inflation Reduction Act (IRA) of 2022 - Expansion of Medicare Part D Extra Help (Low-Income Subsidy or LIS)	11-08-2023
EM-21035 REV 4	Vulnerable Populations Application Coding Instructions	11-09-2023
EM-23067	Instructions for Processing Multiple Pending Cases in the Electronic Disability Collect System (EDCS) and eView	11-16-2023
EM-23068	Enumeration: Processing Information for the New Family Reunification Parole Process for Cuba, Haiti, Colombia, El Salvador, Guatemala, and Honduras Parolees	11-20-2023
EM-23069	Handling Requests for U.S. Citizenship Changes Based on Allegations of U.S. Citizenship Renunciation	11-20-2023
EM-23070	Enumeration: Online Portal Verification for ORR/OTIP Eligibility Letter	11-22-2023
EM-23071	FY 2024 Redeterminations – One-Time-Only Instructions	11-28-2023
EM-23072	New Reconsideration Affirmation Notice for Suspensions Under the Alien Nonpayment Provision – Instructions Will Follow Shortly	11-29-2023
EM-21065 REV	Guidelines for Using Occupational Information in Electronic Tools	12-05-2023
EM-23073 SEN	Disaster Procedures – Widespread Tornadoes in Tennessee - One Time Instruction	12-12-2023
EM-23074 SEN	Payment Over Cancellation (POC) and Limited Payability (LP) Changes	12-20-2023
EM-23075	Revised AC Sign off Sheet	12-20-2023