

The below listing of all EM titles was generated on 10/2/2024, except for 9 titles for which SSA's Office of Privacy and Disclosure has determined release would likely result in foreseeable harm protected under the Freedom of Information Act Exemptions 5, 6, and/or 7(E).		
ID	Title	Effective Date
EM-24050	Instructions for SERS Eligible Remittances during SERS Outage – One-Time-Only Instructions	09/30/2024
EM-24051	eSignature/Upload Documents Email and Text Message Communications Procedures	09/30/2024
EM-24052 SEN	Disaster Procedures – Hurricane Helene Impact in Florida, Georgia, South Carolina, North Carolina, Tennessee, and Virginia - One Time Instruction	09/30/2024
EM-24053 SEN	Instructions for Identifying the Executor or Legal Representative of a Deceased Representative's Estate	09/30/2024
EM-24021 REV 2	2024 Full Medical CDR Workload – One-Time-Only Instructions	09/27/2024
EM-24048	Omitting Food from In-Kind Support and Maintenance Calculations	09/26/2024
EM-24043 REV	Medicare Part B Enrollments- Verbal Signature via Telephonic Attestation of Form CMS-40B	09/23/2024
EM-24047	SSI Living Arrangements Regulatory Changes - Technician Instructions for Identifying and Processing Affected Cases	09/20/2024
EM-24045 SEN	Disaster Procedures – California and Nevada- Airport, Bridge, Line, and Davis Fires – One Time Instruction	09/17/2024
EM-24046	New Benefits Planning Query (BPQY) URL – One-Time-Only Instructions	09/17/2024
EM-24044	Updates to Required Title II Expedited Reinstatement (EXR) Forms	09/09/2024
EM-24042	Disability Collateral Estoppel Policy Change of Position – Instructions for Reopening a Prior Final Determination Under the One-Year Rule – One-Time-Only Instructions	08/30/2024
EM-24038 REV	Direct Express – R03 Returned Cases Instructions (Part 2)	08/22/2024
EM 24041	Social Security Electronic Remittance System (SERS) Help Desk – New Inquiry Process	08/14/2024
EM-24039	Current Calendar Month Benefits Included in SSI Underpayment/ Installment– Dedicated Account	08/13/2024
EM-24040 SEN	Non-Claims Taking Post (NCTP) Assistance to Canadian Border Offices	08/13/2024
EM-23014 REV	Enumeration: New Parole Processes for Cubans, Haitians, Nicaraguans, Venezuelans, and Western Hemisphere Parolees	07/31/2024
EM-22060 SEN REV 2	Uniting for Ukraine Claims Policy – Instructions on Uniting for Ukraine parolees and potential eligibility for Supplemental Security Income (SSI)	07/30/2024
EM-24037	eWork DECEFFECT Procedures	07/26/2024
EM-14011 SEN REV 7	Important Information Regarding Redeterminations Under Section 205(u) of the Social Security Act and Certain Pending Initial Claims (Puerto Rico I)	07/23/2024
EM-24036 SEN	Test Expansion of Using Video Service Delivery (VSD) to Process E-Verify Tentative Non-Confirmation (TNC) Alerts	07/23/2024
EM-15020 SEN REV 9	Important Information Regarding Fraud or Similar Fault Redeterminations (Huntington, WV) – One Time Only Instructions	07/22/2024
EM-24035 SEN	Handling Telephone Post-Entitlement/Post-Eligibility Direct Deposit Changes for Suspicious Routing Transit Numbers	07/19/2024
EM-24034	Treatment of Refundable State and Local Tax Credits as Assistance Based on Need (ABON) - One-Time-Only Instructions	07/18/2024
EM-24005 REV	COVID-19 Circumstances in Overpayment Waiver Determinations	07/15/2024
EM-24033	Disability Collateral Estoppel Policy – Change of Position – One-Time-Only Instructions	07/13/2024

EM-24032	Instructions for Reopening a Prior Final Determination or Decision Because of the Intermediate Improvement to the Disability Adjudication Process, Including How We Consider Past Work Final Rule Change of Position – One-Time-Only Instructions	07/11/2024
EM-24031 SEN	Disaster Procedures – Hurricane Beryl – One Time Instruction	07/10/2024
EM-20037 SEN REV 6	Special Overpayment and Waiver Processing	07/10/2024
EM-24030 SEN	ABLE Accounts – Continuation of Medicaid for Recipients with Excess ABLE Account Balances	07/08/2024
EM-24029 SEN	Claims and Enumeration - Verification Procedures for Certain Protected Nonimmigrants with Alternate Form I-94 (DHS Arrival/Departure Record) from U.S. Customs and Border Protection (CBP)	07/03/2024
EM-24028	Intermediate Improvement to the Disability Adjudication Process: Including How We Consider Past Work Regulation and Res Judicata Policy Application – Instructions Will Follow Shortly	06/25/2024
EM-24026	Isolated Occupations We Will Not Use to Support a “Not Disabled” Finding at Step Five of the Sequential Evaluation Process	06/22/2024
EM-24027	Guidance Regarding the Citation of Certain Occupations at Step Five of the Sequential Evaluation Process	06/22/2024
EM-17006 SEN REV 6	Important Information Regarding Puerto Rico Fraud Cases and Section 205(u) Redeterminations (Dr. Luis Escabi-Perez) – One Time Only Instructions	06/20/2024
EM-24025	Processing Voluntary Tax Withholding (VTW) W-4V Requests with Verbal Signatures Via Attestation	06/18/2024
EM-23054 REV	Removal of the Signature Requirement on the SSA-455 CDR Mailer Forms	06/12/2024
EM-24024 SEN	Supplemental Security Income (SSI) Eligibility for Citizens of the Compact of Free Association States (CFA)	06/05/2024
EM-24022 SEN REV	Disaster Procedures – (Texas Severe Storms, Straight-line Winds, Tornadoes, and Flooding) – One Time Instruction	06/05/2024
EM-24020 REV	Supplemental Security Income (SSI) Underpayment Case Control Log	05/31/2024
EM-22019 REV 3	WorkTrack 2.0 Instructions and Reminders	05/20/2024
EM-24018 SEN	Accepting Evidence During Video Interviews	05/09/2024
EM-24017 SEN	Disaster Procedures – Oklahoma Severe Storms, Straight-line Winds, Tornadoes, and Flooding – One Time Instructions	05/06/2024
EM-24014	Policy Changes and Procedures to Streamline the Development and Documentation for Living in the Same Household (LISH) requirement for Lump Sum Death Payments- POMS Updates Will Follow Shortly	05/02/2024
EM-24015	eSignature/Upload Documents – Processing Reminders, Addition of the SSA-827 Webform and 27 New Evidence Types	05/02/2024
EM-23070 REV	Enumeration: Online Portal Verification for OTIP Eligibility Letter	05/02/2024
EM-24016	Enumeration: ORR Verification of Release Card and ORR Verification of Release Form R-1	05/02/2024
EM-22046 SEN REV	Test Expansion of Video Service Delivery (VSD)	04/29/2024
EM-24012 SEN	Upload Documents – FO and WSU National Rollout, Adjusted Authentication Requirements, Mark Received Enhancement, and Form Availability Update	04/01/2024
EM-21032 REV 2	Evaluating Cases with Coronavirus Disease 2019 (COVID-19)	03/28/2024
EM-24011 SEN	Change in Title II Overpayment Default Rate of Benefit Withholding	03/25/2024
EM-24010 SEN	Disaster Procedures –Widespread Tornado Affecting Several Counties in Ohio – One Time Instructions	03/22/2024
EM-24009	Increase of the Amount of an SSI Underpayment that Requires a Prepayment Review from \$5,000 to \$15,000	03/15/2024
EM-24007	Instructions for Adverse Medical Reopenings and Reconsiderations of Adverse Medical Reopenings at Initial and Reconsideration Levels	03/13/2024
EM-24008	Incorporating Gender Inclusive Language Changes in Existing Notices	03/13/2024
EM-24006	Policy Changes and Procedures to Streamline the Recording of Protective Filing Dates - Instructions Will Follow Shortly	03/12/2024

EM-23074 SEN REV	Payment Over Cancellation (POC) and Limited Payability (LP) Changes	02/20/2024
EM-23066 SEN REV	Inflation Reduction Act (IRA) of 2022 - Expansion of Medicare Part D Extra Help (Low-Income Subsidy or LIS)	02/16/2024
EM-24004	Medicare Advantage Special Supplemental Benefits for the Chronically Ill - One-Time-Only Instructions	01/25/2024
EM-24003	Payment of Retroactive Increase in the District of Columbia's State Supplement Amount for 2023--One-Time-Only Instructions	01/22/2024
EM-14010 SEN REV 6	Important Information Regarding Benefits Redetermined for Fraud or Similar Fault (New York County Fraud Cases) – One Time Only Instructions	01/05/2024
EM-23076	Revised Form SSA-632-BK, Request for Waiver of Overpayment Recovery	12/21/2023
EM-23068 REV	Enumeration: Processing Information for the New Family Reunification Parole Process for Cuba, Haiti, Colombia, El Salvador, Guatemala, Honduras, and Ecuador Parolees	12/21/2023
EM-21065 REV	Guidelines for Using Occupational Information in Electronic Tools	12/05/2023
EM-23072	New Reconsideration Affirmation Notice for Suspensions Under the Alien Nonpayment Provision – Instructions Will Follow Shortly	11/29/2023
EM-23071	FY 2024 Redeterminations – One-Time-Only Instructions	11/28/2023
EM-23069	Handling Requests for U.S. Citizenship Changes Based on Allegations of U.S. Citizenship Renunciation	11/20/2023
EM-23067	Instructions for Processing Multiple Pending Cases in the Electronic Disability Collect System (EDCS) and eView	11/16/2023
EM-21035 REV 4	Vulnerable Populations Application Coding Instructions	11/09/2023
EM-23060 SEN REV	Using Microsoft (MS) Teams for Initial Claims and Post-Entitlement Interviews – Video Expansion	11/07/2023
EM-14057 SEN REV 4	Standard Fees for Processing Non-Program-Related Requests for SSA Records	10/26/2023
EM-23064 SEN	New Instructions for the 406(b)-Court Attorney Notices	10/23/2023
EM-23062 SEN	Implementation of Updated Form SSA-7008 Request for Correction of Earnings Record	10/20/2023
EM-21027 REV 3	Additional Guidance for Evaluating Evidence in Cases Involving the Musculoskeletal Disorders Listings	10/19/2023
EM-23050 SEN REV	Temporary Instructions for Anomalous Claims Identity Proofing Requirement – One-Time-Only Instructions	10/05/2023
EM-22028 SEN REV 2	Enumeration: U.S. Citizen Replacement Cards Using Microsoft (MS) Teams	10/02/2023
EM-23059	Disbanding of Office of Disability Operation's (ODO) Expedited Reinstatement (EXR) Program Integrity Targeted Assistance Group (PITAG) Unit	10/02/2023
EM-23058 SEN	Instructions for Posting Death to Cross-Referenced SSNs	09/26/2023
EM-23056	Changes in the Handling of Section 301 Case Documents	09/06/2023
EM-23053 SEN REV	Title XVI Only Instructions – Steps for correcting the Incorrect Established Onset Date (EOD) on an effectuated claim-One Time Only Instructions	09/06/2023
EM-22038 REV 2	Enumeration: Employment Authorization Incident to Status for Certain Afghan and Ukrainian Humanitarian Parolees	09/01/2023
EM-23025 SEN REV	Clarifying Procedures for Representative Payee Monitoring Reviews Scheduling Issues - Instructions Will Follow Shortly	08/10/2023
EM-23026 SEN REV	Clarifying Procedures for Representative Payee Monitoring Reviews Scheduling Issues For Beneficiary Interviews - Instructions Will Follow Shortly	08/10/2023
EM-23051 SEN	Clarifying Procedures for Representative Payee Site Review Immediate Issues	08/10/2023
EM-21050 REV 5	Special Processing Instructions for Applying Supplemental Security Income (SSI) Income and Resource Exclusions to Pandemic-related Disaster Assistance	08/10/2023
EM-20014 REV 9	Effect of COVID-19-Related Financial Assistance on SSI Income and Resources – End of the Presidentially Declared Disaster	08/10/2023

EM-23049	First Party Electronic Consent to and Authorization for SSA to Disclose Records to a Third Party using the SSA-3288-OP1	07/31/2023
EM-23047	Change in Verification Methods for Signatures on Benefit Eligibility Letters	07/26/2023
EM-23048 SEN	Using Microsoft (MS) Teams at Tribal and Community Service Locations – Video Expansion	07/26/2023
EM-23044 SEN	Payments Issued through the Court Ordered Garnishment System	07/20/2023
EM-23043 SEN	Direct Express Call Resolution Site (DEX CRS) Change in Response Time and Reminders	07/19/2023
EM-23039 SEN	Clarifying Procedures for Multiple Site Reviews	06/08/2023
EM-23034 SEN	Enumeration: Updated Process to Transfer Harassment, Abuse, or Life Endangerment (HALE) Cases to the Office of Central Operations, Center for Automation, Security, and Integrity (OCO/CASI)	05/08/2023
EM-22026 REV 2	Procedure for Processing T2 Prerelease Claims	05/04/2023
EM-23009 REV	Enumeration: New SAVE Initial Verification (IV) Response “NO STATUS- NOT EMPLOYMENT AUTHORIZED	04/19/2023
EM-23012 SEN REV	Telephone Interpreter Services (TIS)	04/14/2023
EM-22011 REV	Lapse in SSA T2 and T16 Contracts with the California Employment Development Department (EDD)	04/13/2023
EM-21008 REV 4	Processing Programmatic Remittances through the Lockbox	04/12/2023
EM-23008 SEN REV	Consolidated Appropriations Act (CAA) - Five Exceptional Conditions under the Special Enrollment Period (SEP)	04/05/2023
EM-20018 REV 6	Medicare Part D Low Income Subsidy (LIS) - Effect of Coronavirus Disease 2019 (COVID-19) Related Assistance	04/04/2023
EM-23021	Sczepanski v. Saul – Considering Vocational Evidence About Employer Probationary-Period Practices and Policies – Second Circuit – ACTION – One-Time-Only Instructions	03/27/2023
EM-22050 SEN REV	Post Entitlement Reopening Instructions for the Windfall Elimination Provision and Japan’s National Pension	03/27/2023
EM-23020	Instructions for processing Supplemental Security Income claims for Cuban, Haitian, Nicaraguan, and Venezuelans parolees	03/24/2023
EM-23019	Updates to Expedited Reinstatement (EXR) Denial Notice Processing Instructions	03/23/2023
EM-23016	Field Office (FO) Instructions for Assistance Requests from the Office of Hearings Operations (OHO) for Hearing Requests with No Supplemental Security Income (SSI) Application in the Certified Electronic Folder (CEF) or Available in the Online Retrieval System (ORS)	03/09/2023
EM-23010	Claims Procedures for web3 Systematic Alien Verification for Entitlements (SAVE) case responses of “No Status- Not Employment Authorized”	02/03/2023
EM-23004	New Benefits Planning Query (BPQY) Third-Party Enhancements and Reminders	01/19/2023
EM-23001	New Authorization Requirement for The Work Number and Verify Advantage– One-Time-Only Instructions	01/11/2023
EM-23000	Updates to Expedited Reinstatement (EXR) Processing Instructions	01/10/2023
EM-22061 SEN	Direct Express (DEX) Call Resolution Site and the Use of the DEX Memorandum of Understanding (MOU) / Consent-based Process	11/21/2022
EM-18012 REV 8	Clarifying State Overpayment Liability for Minors in Foster Care – Instructions Will Follow Shortly	10/21/2022
EM-22057 SEN	Field Office Instructions to address SSI cases with the CCE print edit, “Cannot Close event. Must print application.”	10/21/2022
EM-22055	Electronic Income Withholding Orders (e-IWOs) Reject Enhancement Project	10/07/2022
EM-22022 SEN REV 2	Reentry ProceduresOne-Time-Only Instructions	10/03/2022
EM-22032 SEN REV	Resumption of Alien Nonpayment Provision (ANP) Workload	09/21/2022
EM-22049	Developing Russian Pensions and Resources that are Restricted or Inaccessible due to the Russo-Ukrainian War	09/09/2022

EM-22048 SEN	New Procedures for Policies Impacted by the Consolidated Claims Experience (CCE) Release of Supplemental Security Income (SSI) Claims Development Pages	09/01/2022
EM-22045	Obsolescence of Form SSA-704 and Changes to the Death Information Processing System (DIPS)-One-Time -Only Instructions	08/15/2022
EM-22010 REV	Special Processing Instructions - Applying Medicare Part D Extra Help Low Income Subsidy (LIS) Income and Resource Exclusions to Coronavirus Disease 2019 (COVID-19) Related Disaster Assistance	07/28/2022
EM-21045 REV	Claim instructions for Citizenship (CLCZ) edits	07/27/2022
EM-22039 SEN	Resumption of the E-Verify SSA Tentative Non confirmation (TNC) Workload	07/14/2022
EM-20004 REV 4	New Instructions for the Processing of the Revised Form SSA-1696	06/09/2022
EM-22031 SEN	Resumption of the SSI Absence from the U.S. Workload Post March 2020 Suspension	05/27/2022
EM-22015 REV	Policy and Processing Instructions for Protective Filings Established Using the Online Protective Filing Tool	05/18/2022
EM-21081 SEN REV	Afghan Eligibility Claims Policy – Final Instructions on Afghan evacuees and potential eligibility for Supplemental Security Income (SSI)	05/13/2022
EM-22018	Instructions for Handling End Stage Renal Disease (ESRD) Notice and DUMAS Exceptions	03/29/2022
EM-21077 REV	Instructions for Processing Credit Card Payments in the Debtor Contact Unit (DCU)	03/17/2022
EM-22013 SEN	Instructions for Processing Expedited Reinstatements in the Electronic Disability Collect System	03/01/2022
EM-21007 REV 2	Thornton District Court Decision: Claims, Appeals, and Reopening Requests - One-Time Instruction	02/24/2022
EM-20046 REV 5	Ely District Court Decision: Processing Claims, Appeals, and Reopening Requests - One-Time Instructions	02/24/2022
EM-22008	Maxwell v. Saul - Transferability of Skills under the Medical-Vocational Guidelines – Ninth Circuit – ACTION – One-time-Only Instructions	02/11/2022
EM-22007	Enumeration: Acceptance of I-94 Printout and Foreign Passport Without Customs and Border Protection (CBP) Admit Stamp	02/03/2022
EM-21072 REV	Processing Conserved Funds Remittances Using the Social Security Electronic Remittance System (SERS)	01/28/2022
EM-21075 SEN	Clarifying Procedures for Representative Payee Monitoring Reviews When Payees Refuse or Cannot Provide Bank or Direct Express Statements - Instructions Will Follow Shortly	12/20/2021
EM-21069	One-Time-Only Instructions - Processing Work Continuing Disability Reviews (WCDR) using Internet Ticket Operations Provider Support System (iTOPSS) data.	12/10/2021
EM-21051 REV	Mandating Use of the Dallas Appeals Application for Non-Medical Post Eligibility Supplemental Security Income Reconsideration Requests	11/30/2021
EM-21063 REV	Claims Policy – Non-citizens in Temporary Protected Status (TPS) or Deferred Enforcement Departure (DED) – Automatic Extension of status by DHS	11/26/2021
EM-20022 REV 3	Temporary Instructions for the Bundled Receipt and Processing of an Electronically Signed SSA-1696 and Certain Other Forms	11/12/2021
EM-18043 SEN REV 4	Authenticated and Unauthenticated iClaim Business Process – Instructions Will Follow Shortly	11/10/2021
EM-21066 SEN	Court Ordered Restitution (COR)-Updated Guidance on Processing Cases in the New COR Tracking Tool – One-Time-Only Instructions	11/02/2021
EM-21062	WorkTrack Enhancements for SSI Waiver and SSI Non-Medical Reconsideration Requests	09/21/2021
EM-21012 SEN REV	Handling SSI and Medicare Part D Extra Help Low- Income Subsidy (LIS) Inquiries when a Claimant Alleges to be a Victim of Unemployment Insurance Fraud	09/21/2021
EM-21057 SEN	Clarifying Procedures for Representative Payee Monitoring Reviews with Suspected Misuse	09/09/2021
EM-21000 SEN REV 4	Instructions for Sending Non-Medical Appeals (NMA) to the Office of Hearings Operations (OHO) and Office of Appellate Operations (OAO) using Electronic Non-Medical (ENM) application's Create, Upload, and Transfer of Jurisdiction Functionality	08/23/2021

EM-21053	New Instructions for the Processing of the Electronic SSA-820 and SSA-821	08/19/2021
EM-21038 SEN	Temporary Procedures for Verifying Beneficiary/Recipient Direct Express Accounts with Non-Deemor Representative Payees	05/14/2021
EM-20056 SEN REV	Treasury Offset Program (TOP) Refund Call- in and Follow-up Waiver Notice Case Routing Instructions for Centralized Process Location (CPL) Technicians – One-Time-Only Instructions	05/13/2021
EM-21031 SEN	Erroneous Name in Person Information (PI) Affecting Other Applications (SENSITIVE)	04/16/2021
EM-21024	Temporary instructions for cafeteria plans: Handling COVID-related plan changes and calculating deductions for wages affected by the 2020 OASDI payroll tax deferral	03/22/2021
EM-21023	Desktop Faxing	03/19/2021
EM-21005 SEN	Achieving a Better Life Experience (ABLE) Account-Basic Instructions and Key Reminders	02/01/2021
EM-21002	Important Information Regarding Possible Challenges to the Authority of Administrative Law Judges and Appeals Council Members Pursuant to Seila Law v. CFPB	01/15/2021
EM-20047 SEN	Handling Inquiries about the Treasury Offset Program (TOP) Refund Call- in and Follow-up Waiver Notices for non-Centralized Process Location (CPL) Technicians – One-Time-Only Instructions	10/13/2020
EM-20043	Internet Benefit Application (iClaim) Enhancements - Policy and Procedures	09/15/2020
EM-20030 SEN	20-day close out notice in RASR for cases decided at the hearing level and below	07/27/2020
EM-15043 SEN REV	Pending and New Case Instructions - Cases with Evidence from Indicted, Convicted, or Discredited Medical Sources, or Authorized Representatives	04/29/2020
EM-20009 SEN	Stolen Philippine Statistics Authority (PSA) Security Papers Instructions Will Follow Shortly	03/06/2020
EM-19033 SEN REV 2	Telephone Scam– One-Time-Only Instructions	03/04/2020
EM-19014 REV	Instructions for Developing and Processing Absences from the U.S. using the Foreign Travel Data (FTD) Application – POMS Instructions Will Follow	06/28/2019
EM-19016 SEN	Steigerwald--Ensuring Appropriate Disability Determination Services (DDS) Appointed Representative Communication - ACTION – One-Time-Only Instructions	06/17/2019
EM-19013	Sharpe Court Order – Relief	06/13/2019
EM-18042 SEN	iClaim Policy and Process changes to support the Authentication Process - One-Time-Only Instruction	09/28/2018
EM-18034 SEN	Foreign Enforcement Questionnaire (FEQ) – Changes to the SSA-7161 based on the new Rep Payee law	08/16/2018
EM-18003 REV 2	Important Information Regarding Possible Challenges to the Appointment of Administrative Law Judges in SSA's Administrative Process--UPDATE	08/06/2018
EM-18008 SEN	Court Authorized Fees to Attorneys Not Appointed Before SSA – Instructions Will Follow Shortly	03/12/2018
EM-18004	Casey v. Berryhill – Courts Have Jurisdiction to Review an Appeals Council (AC) Order Finding No Good Cause for a Late Request for AC Review and Dismissing the Request as Untimely – Seventh Circuit – ACTION – One-Time-Only Instructions	02/08/2018
EM-17010 SEN REV 2	Special Cases Involving Restitution Orders from the New York County Supreme Court- Criminal Branch	04/17/2017
EM-16025	Processing Instructions for 7003.2 Cases – One-Time-Only Instructions	07/22/2016