Streamlined Waiver Decision Tree

1. Is the original overpayment (OP) amount $1000.00 or less?
   a. If yes, review Administrative Tolerance procedures to determine if the administrative tolerance can apply.¹ (Administrative Tolerance Decision Tree)
   b. If the administrative tolerance does not apply, go to Step 2.
2. Does the overpayment period include any months from March 2020 through September 2020?
   a. If yes, go to Step 3.
   b. If no, process through normal waiver procedures. Take an attested SSA-632. (GN 02250.000 and SI 02260.000)
3. Is fraud, similar fault (GN 04105.005.B and SI 04070.020), DCN, misuse of benefits by a representative payee, or failure to withhold and pay appointed representatives involved?
   a. If yes, process under normal waiver procedures. Take an attested SSA-632. (GN 02250.000 and SI 02260.000)
   b. If no, go to Step 4.
4. Did the OP result from, or increase due to SSA’s decision to defer processing adverse actions?
   a. If yes, go to Step 5.
   b. If no, process through normal waiver procedures. Take an attested SSA-632. (GN 02250.000 and SI 02260.000)
5. Did we identify the OP on or before December 31, 2020?
   a. If yes, go to Step 6.
   b. If no, refer to EM 20037 REV 2 Section G.²
6. Was the OP caused by an automated data exchanges (such as the SSA/VA interface) not requiring manual action, prisoner suspensions, monthly telephone or online wage reporting, or implementation of, or updates to, Windfall Elimination Provision (WEP) or Government Pension Offset (GPO) not held, or Worker’s compensation or public disability benefit offset that were not held?
   a. If no, approve as a streamlined or split decision waiver. Go to Step 7.
   b. If yes, process through normal waiver procedures. Take an attested SSA-632. (GN 02250.000 and SI 02260.000)
7. Is this a split decision waiver?
   a. If yes, apply streamlined waiver procedures to the pandemic period. Continue normal waiver procedures for any non-pandemic OP remaining. Take an attested SSA-632. (GN 02250.000 and SI 02260.000)
   b. If no, apply streamlined waiver procedures for the pandemic period.

¹ If a waiver cannot be granted under the Administrative Tolerance guidelines, the case must be considered under streamlined/split decision waiver procedures for any OP incurred March 2020 through September 2020.

² Not all OPs posted after December 31, 2020 will qualify for a streamlined or split decision waiver. Only cases where the adverse action started prior to August 31, 2020 was identified as a held case, and that resulted in an OP for any month within March 2020 through September 2020.